



News Release

FOR IMMEDIATE RELEASE:

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City call center now handles animal services queries

RIVERSIDE, Calif. – City residents are now able to get information about county animal services from the city's call center.

"Having our highly effective 311 system handle service requests and inquiries will help our residents receive timely animal services and help lost, stray or injured animals," said Mayor Ronald O. Loveridge. "With more than 150,000 calls and about 55,000 service requests per year, the call center has revolutionized service delivery in the city."

Call the call center at (951) 826-5311 (or simply dial 3-1-1), or visit the Web site: <http://crmweb.riversideca.gov/rc/> for animal services and related information.

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